



# EasyLobby®

## How to Order Guide

D00553, B.3  
July 2022

Powering  
Trusted Identities

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## What's new

| Date      | Description   | Revision |
|-----------|---|----------|
| July 2022 | Removed the 'Hospital Patient Data Interface Software' section. | B.3      |

A complete list of revisions is available in [Revision history](#).

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# Section 01

## Overview

## 1.1 Overview

For over 20 years, EasyLobby® has provided customers and partners with the industry's most affordable, feature-rich, customizable, and easy-to-use Visitor Management solutions. EasyLobby solutions include software, hardware peripherals and badge stock.

Whether you are currently using a paper guest book for visitor sign-in, have lobby attendants greet and check-in visitors, or have an unattended lobby, HID Global's EasyLobby visitor management can support a streamlined single lobby or fully featured solution for multi-site organizations.

Additional details about EasyLobby, including system requirements, can be found at:

<https://www.hidglobal.com/solutions/visitor-management>

# Section 02

## Software Ordering Guide

## 2.1 EasyLobby SVM

EasyLobby® SVM™ is the enterprise solution for processing visitors (for example, ID scanning, record creation, badge printing, Watch List screening, check in and checkout and email notification). Buy and install one copy of SVM on each Windows workstation where visitors are processed; numerous SVM workstations may be managed through a central database (SQL Server). EasyLobby SVM licenses may be run in operator mode, or in a self registration mode to allow visitors to check themselves in. Each EasyLobby software includes one year of maintenance for system updates. EasyLobby SVM License includes an EasyLobby Administrator License to be used for supplemental reporting and configuration. Customers wishing use HID Mobile Access or HID Location Services functionality with EasyLobby SVM must purchase those products separately. Please contact your sales manager for more information.

**Important: You must purchase a separate copy of SVM for every Windows workstation where visitors are processed. For example, if a customer has 10 different sites and wants to process visitors at two stations at each site, they need to purchase a total of 20 copies of SVM. Multiple SVM workstations may share one central EasyLobby database (SQL Server) over the customer's LAN/WAN.**

|                           |                |
|---------------------------|----------------|
| SVM Software (version 10) | EL-96000-SVM10 |
|---------------------------|----------------|

### Maintenance Agreement

|   |             |
|---|-------------|
| SVM one (1) year maintenance renewal and updates for all EasyLobby maintenance releases<br>Note: If maintenance is added, it must be purchased on all ordered software. | EL-SSA-SVMS |
|---|-------------|

### Software Upgrade

|   |                |
|---|----------------|
| Upgrade from any older version to the latest version of SVM10 | EL-SVM10-UPGRD |
|---|----------------|

## 2.2 Administrator (for use with EasyLobby SVM)

Administrator is an Enterprise-class, central administration utility for EasyLobby SVM that allows for management away from the front desk. It provides the user with system administration, monitoring and reporting functionality using the SVM database. Administrator is a separate application from SVM. Install Administrator on any workstation that has network access to the SVM database. Administrator licenses are not intended for use by front desk staff and will not allow for check-in/check-out functionality.

**Note:** Customers receive one (1) Administrator license with each purchased version of SVM. If a customer requires additional copies of Administrator, they may purchase additional copies.

|                            |   |
|----------------------------|---|
| Administrator (version 10) | EL-96300-ADM10 (Check only for additional copies) |
|----------------------------|---|

## 2.3 eAdvance (for use with EasyLobby SVM)

eAdvance™ is a web-based application tightly integrated with EasyLobby SVM, which enables any authorized employee to pre-register their visitors with their own computer through the internet or intranet. The employee simply logs onto the eAdvance web server (located at your site) and completes a simple visitor registration information form. No EasyLobby SVM knowledge is required, and no additional employee training is necessary. eAdvance is an enterprise license, so customers only need one (1) copy of EasyLobby SVM station regardless of the quantity deployed or number of employees who will preregister visitors. eAdvance software includes one year of maintenance for system updates.

|                   |                 |
|-------------------|-----------------|
| eAdvance Software | EL-98000-EADV10 |
|-------------------|-----------------|



## Software Service Agreement

|   |               |
|---|---------------|
| eAdvance one (1) year maintenance renewal, all updates to EasyLobby SVM<br>Note: If maintenance is added, it must be purchased on all ordered software. | EL- SSA-EADVS |
|---|---------------|

## Upgrades

|   |               |
|---|---------------|
| Upgrade from any older version to the newest eAdvance version | EL-EADV-UPGRD |
|---|---------------|

## 2.4 Satellite (for use with EasyLobby SVM)

Satellite software is used to control and monitor entry and exit at one or more internal locations or check points for visitors who have already been checked in at an EasyLobby SVM workstation. Upon arrival at a Satellite station, the visitor badge is scanned with a barcode reader. The Satellite station displays the visitor's photo, name and clearance level and immediately informs the operator whether to allow the visitor entry or deny entry. The clearance level is assigned to each visitor as part of the check in process using EasyLobby SVM. Satellite time-stamps the visitor's entry and exit at that station through a barcode scan.

Customers should purchase one (1) copy of Satellite for each check point location.

Satellite cannot create new visitor records, modify existing records, or print badges; it is a supplement to the EasyLobby SVM security architecture, not a substitute for EasyLobby SVM.

|               |              |
|---------------|--------------|
| SVM Satellite | EL-96200-SAT |
|---------------|--------------|

# Section 03

## eKiosk Self-Registration

### 3.1 eKiosk Self-Registration (It requires One (1) EasyLobby SVM copy)

If not using EasyLobby® SVM™ client in self-registration mode, customers can use eKiosk™ for visitor self-registration on tablet computers. Please note that eKiosk is not compatible with hardware/ID scanners listed in this document; all information must be manually entered by the visitor.

The EasyLobby eKiosk software:

- After loading the software to a Windows PC, eKiosk runs via the web browser on any internet enabled device, including Windows workstations, Apple iPad, or Android tablet devices.
- Configurable self-registration screen.
- Provides ability to display PDF or HTML file for visitors to review and acknowledge or agree to terms.
- Alerts employee being visited via email when visitor has completed self-registration process and is checked-in.
- Badge printing capabilities when connected to a workstation installed with SVM

Note: Due to the limitations of using eKiosk, it is recommended that you consult with a sales person prior to ordering.

#### Web-based self-registration software for tablets

|                                      |                 |
|--------------------------------------|-----------------|
| eKiosk self-registration on a tablet | EL-97000-EKIOSK |
|--------------------------------------|-----------------|

# Section 04

## Screening Services

## 4.1 Screening Services (for use with EasyLobby SVM)

Use the screening services for online checks against third-party government denied parties and sexual offenders at the time of visitor check in.

**Note:** These are available in the United States only.

### Government Denied Party Screening

Online Visual Compliance/Government Denied Party Screening service checks each visitor against over 50 government watch lists. Matches are displayed in about two (2) seconds. Requires an annual, per SVM station, subscription.

### Sexual Offender Screening

Online screening service checks each visitor against all 50 states' registered sex offender databases. Matches are displayed in about two (2) seconds. Requires an annual, per SVM station, subscription.

### Watch List Screening Services

|  |               |
|--|---------------|
| Government denied party screening service per station. Includes US domestic and international lists in query. One (1) year subscription. | EL-CUST       |
| Sex Offender screening (per station) - for use outside of K-12 schools. One (1) year subscription.                                       | EL-SOS-NONK12 |

# Section 05

## K-12 - Special School Pricing for the United States

## 5.1 K-12 - Special School Pricing for the United States

This is the same software as EasyLobby® SVM™, at a reduced price for K-12 school systems only in the United States. Order each part separately. Substitutions and badge stock are ordered individually at regular prices.

The visitor check in process is simple, fast and easy. Also offered is a National sex offender screening service which displays match results in just two seconds.

### Benefits

- The ability to print permanent bar-code ID cards for parents and caretakers, to expedite dropping off and picking up students.
- Badge volunteers and track their hours automatically.
- Scan existing student ID cards to monitor students allowed to leave school grounds during school hours (for example, high school senior lunch privileges). Contact your salesperson for details on scanning student IDs, additional programming is required.

|   |             |
|---|-------------|
| SVM with special pricing for K-12 schools in the United States One (1) EasyLobby SVM copy, includes Administrator software        | EL-K12-SVM  |
| Software maintenance plan (per year/SVM workstation) Note: If maintenance is added, it must be purchased on all ordered software. | EL-SSA-K12S |
| Sex Offender screening service (per year/SVM workstation)   | EL-SOS-K12  |

# Section 06

## Kiosk and Self-Registration Ordering Guide (for use with EasyLobby SVM)



## 6.1 Kiosk and Self-Registration Ordering Guide (for use with EasyLobby SVM)

EasyLobby® SVM™ includes a robust and configurable self-registration mode, which allows visitors to check-in at an unattended entrance.

The EasyLobby Self Registration mode offers a multitude of unique features and benefits:

- The ability to customize the screen image.
- Built-in support for seven (7) languages.
- The ability to select which fields are displayed onscreen and to specify required fields.
- Complete control over customizing the help text for each screen.
- The ability to enforce visitor pre-registration for check-in to ensure that only expected visitors can perform a self check-in.
- Options for displaying any document on the screen and requiring the visitor to read and agree to the conditions (with optional electronic signature capture).
- The ability to use a passport, license, or business card scanner to verify identity and capture the visitor's information automatically.
- The ability to capture the visitor's photo with a webcam.
- Automated email notification to the employee of their visitor's arrival.
- Programmable Watch List email alerts, with the ability to do Government Denied Party list screening and registered sex offender database screening.
- Visitor check out, either manually or with a barcode scan.

Note: EasyLobby does not resell any kiosk hardware. Rather, we recommend that you select a kiosk (indoor or outdoor) from one of our technology partners. Our technology partners have experience installing the EasyLobby software and ship a turnkey EasyLobby system directly to you.






Mighty Touch..... [www.mightytouch.com](http://www.mightytouch.com)  
Kiosk Information Systems..... [www.kiosk.com](http://www.kiosk.com)  
Parabit..... [www.parabit.com](http://www.parabit.com)  
Comark Corp..... [www.comarkcorp.com](http://www.comarkcorp.com)  
Swift~Protech..... [www.swiftprotech.com](http://www.swiftprotech.com)  
Friendlyway (EMEA)..... [www.friendlyway.com](http://www.friendlyway.com)

# Section 07

## Hardware Ordering Guide

## 7.1 Readers / Scanners

To make choosing the right scanning solution easier, please refer to this comparison chart. Details on all EasyLobby® compatible scanning devices are listed below.

|                          | <br>SnapShell<br>R2 v.2 | <br>Desko Icon | <br>Intellicheck<br>IM 2000 | <br>Desko<br>Penta | <br>AssureTec<br>ID-150 |
|--------------------------|--|---|--|---|--|
| Visitor Data Capture     | o  | o   | o  | o   | o  |
| Visitor Photo ID Capture | o  | o   |  | o   | o  |
| Visitor Passport Capture |  | o   |  | o   |  |
| Magstripe Reading        |  |   | o  |   | o  |
| 2D Barcode               |  |   | o  |   | o  |
| OCR*                     | o  | o   |  |   |  |

\* Optical Character Recognition

### Intellicheck Driver's License Reader

The Intellicheck Driver's License Reader supports all US and Canadian driver licenses. Within one (1) second the License Reader reads the encoded information from the magnetic stripe or 2D barcode. In addition, while reading the card, automatically populate the appropriate fields within the EasyLobby SVM™ visitor form.

Note: Only data is captured, not the photo. Customers have complete control over which fields from the license are stored.  
 Requires updating maintenance agreement in order to qualify for new updates.



|  |               |
|--|---------------|
| Intellicheck Driver's License Reader                                 | EL-ITC-DCM    |
| Intellicheck Software Library updates - 1 year (2nd year and beyond) | EL-ITC-DRJURD |

### SnapShell R2 v.2 Driver's License / Business Card Scanner

The SnapShell is an easy to use scanner which uses Optical Character Recognition (OCR) to read the front of driver's licenses and capture the person's data / photo automatically filling the SVM visitor form.



SnapShell Driver's License Business Card Scanner

EL-SS-R2

### Desko Icon / Driver License / Passport / Business Card Scanner

The Desko Icon is an easy to use scanner which uses Optical Character Recognition (OCR) to read the front of passports, driver's licenses, or business cards. Captures the person's data / photo and automatically fills the SVM visitor form.



Desko Icon/Driver License/Passport/Business Card Scanner

EL-DESKO-ICON

### ID-150 Driver's License Scanner

The Acuant ID-150 quickly and accurately captures driver's license visitor data, including the photo. The scanner simultaneously reads the magnetic stripe or 2D barcode on the license back and optically scans the license front. This scanner extracts all available data fields, as well as the photo to populate the appropriate fields in the visitor record. The Acuant Driver's License Scanner has broad international support.

The ID-150A provides the same functionality of the ID-150, plus it authenticates the validity of the license within seconds.

The ID-150 comes with a one year software and hardware warranty. After the first year, customers renew the warranty for continued support and maintenance which includes the following items:

- Quarterly updates to the document library.
- Roughly 75 new IDs per update.
- Continued enhancement to existing IDs.
- Ensure that there are no false positives.
- Hardware Maintenance - Free product repairs if device still under warranty with manufacturer

Note: Activation keys for the ID-150 Scanner will be sent via email after purchase and the completion of the Supplemental Order Form.

|  |                |
|--|----------------|
| AssureTec ID-150 Scanner   | EL-AST-ID150   |
| AssureTec ID-150A Scanner with Authentication                          | EL-AST-ID150A  |
| AssureTec Data software Library updates - 1 year (2nd year and beyond) | EL-AST-UPDATE  |
| AssureTec Pro software Library updates - 1 year (2nd year and beyond)  | EL-AST-UPDATEA |

## Desko Penta

The Desko Penta quickly and accurately captures driver's license and passport visitor data, including the photo.

The Desko Penta provides the same functionality of the Desko Penta plus it authenticates the validity of the ID within seconds.

The Desko Penta comes with a one year software and hardware warranty. After the first year, customers typically renew the warranty for continued support and maintenance which includes the following items:

- Quarterly updates to the document library.
  - Roughly 75 new IDs per update.
  - Continued enhancement to existing IDs.
  - Ensure that there are no false positives.
- Hardware Maintenance - Free product repairs if device still under warranty.



|  |                  |
|--|------------------|
| Desko Penta Scanner  | EL-DESKO-PENTA   |
| Desko Penta with Authentication  | EL-DESKO-PENTA-A |
| Desko Penta Data software Library updates - 1 year (2nd year and beyond) | EL-DESKO-UPDATE  |
| Desko Penta Pro software Library updates - 1 year (2nd year and beyond)  | EL-DESKO-UPDATEA |

## M2SYS EasyScan Fingerprint Reader

The M2SYS EasyScan Fingerprint Reader reliably scans fingerprints and converts them into an algorithm, which is stored in the SVM software. No actual image of the fingerprint is stored. The ergonomic design of this fingerprint scanner ensures that a high quality image is captured with each scan. The hard, quartz-like sensor surface assures that this fingerprint reader stands the test of time, even in high throughput settings.



|                       |           |
|-----------------------|-----------|
| M2SYS EasyScan Reader | EL-M2-SYS |
|-----------------------|-----------|

## 7.2 Proximity Enrollment Readers

### 7.2.1 RFIdeas pcProx Plus Card Reader

The pcPROX Plus dual frequency card reader enrolls a HID Prox, iCLASS®, or other proximity card types into the access control system when used in conjunction with EasyLobby Access Control Integration software. The reader grants a visitor or contractor temporary access through the access control system. In addition, pcProx automatically enrolls the card in the SVM visitor form for quick visitor check in/out. Can be used for Time and Attendance.

**Note:** Please visit [RFIdeas.com](http://RFIdeas.com) for a full list of supported card types



|  |                     |
|--|---------------------|
| RFIdeas pcPROX Plus Card Reader (Model - 80081AKO) | EL-RFIDEAS-80081AKO |
|--|---------------------|

## 7.3 Printer

### 7.3.1 Dymo 550 Turbo Series

The Dymo 550 Turbo label printer is a black and white thermal printer. The biggest difference between the DYMO 550 Series from the 450 Series is that the 550 model is a "locked down" printer. This means that there is proprietary technology in the DYMO 550 printers that prevents everything except for DYMO brand authentic labels. Print within seconds.

**Note:** For customers that prefer to print visitor color badges, buy a standard Windows color printer



|                       |              |
|-----------------------|--------------|
| Dymo 550 Turbo Series | EL DYMO-550T |
|-----------------------|--------------|

## 7.4 Web Camera

### 7.4.1 Logitech HD Pro Webcam C920

The Logitech C920 is used to capture visitor photos and places them into the SVM visitor form. The image sensor produces high quality pictures in low-light situations. The Logitech C920 is USB 2.0 High Speed certified (USB 3.0 ready).



|                    |             |
|--------------------|-------------|
| HD Pro Webcam C920 | EL-LOG-C920 |
|--------------------|-------------|

## 7.5 Signature Pad

### 7.5.1 Topaz Systems SignatureGem LCD Tablets

The rugged Topaz Systems SignatureGem LCD tablets use electromagnetic technology, with an active pen, to reliably capture signatures for long-term use in commercial-grade applications. The 1 x 5 pad is for capturing signatures only. The 4 x 5 pad displays any number of text screens and acquires the signature on the last screen.



|                        |            |
|------------------------|------------|
| Topaz 1 x 5 LCD SigPad | EL-TOP-4x5 |
| Topaz 4 x 5 LCD SigPad | EL-TOP-4x5 |

## 7.6 Barcode Scanner

### 7.6.1 Honeywell Barcode Scanners

Honeywell barcode scanners read a visitor badge's barcode to automatically check the visitor in and out. Using badge templates, print a barcode on the badge, and then scan the barcode when the visitor leaves. If a visitor badge is authorized for multiple days, use the scanner to check the visitor in and out until the badge expires.



Voyager 9540 Handheld USB Barcode Scanner

EL-VOYAGER-9540



Honeywell Genesis 7580G

EL-GENESIS-7580G





Honeywell Xenon 1902

EL-XENON-1902G

# Section 08

## Badge Stock Ordering Guide

## 8.1 Badge Stock

6918 Dymo Printers - Black and White Stock  
Badge size: 2 1/4" x 4"  
Ordered in rolls of 300 badges  
Self-Adhesive



6918 Dymo Printer Adhesive Badges 2 5/16" x 4"

EL-AT-6918

## 8.2 Proximity Cards Adhesive Badge

Self-Adhesive Badge  
Badge removable after check out  
Badge size: 2 1/8" x 3 3/8"  
Ordered in rolls of 300 badges  
Perforated hole



Blank Page



Badge adhered to Prox card

Proximity Card Adhesive Badge

EL-AT-2991

### 8.3 Dymo Printers - Black and White Badge

Badge size: 2 ¼" x 4" Ordered in rolls of 250 badges Clip-on or slip into a badge holder



### 8.4 Self-Expiring Adhesive Badge - Black & White

12 hour expiration, after which the STOP symbol bleeds through Badge size: 2 ¼" x 4" Ordered in rolls of 250 badges Self-Adhesive

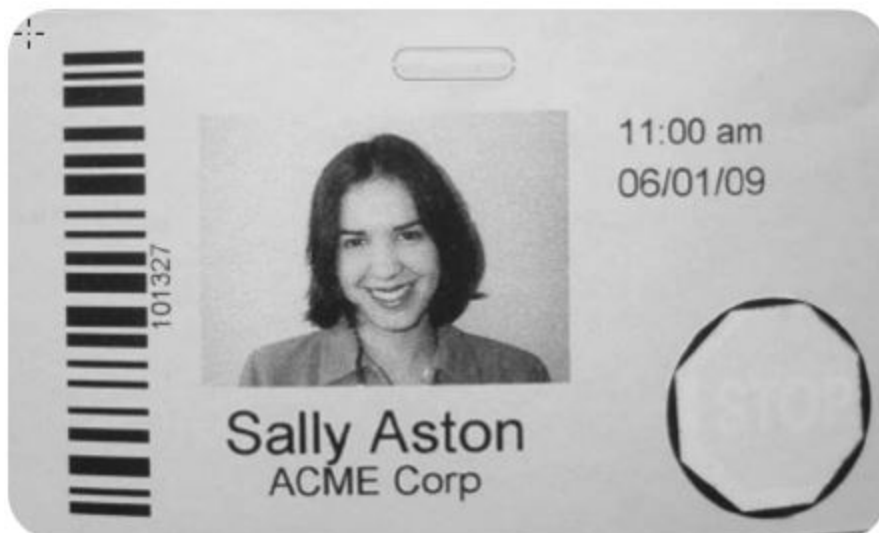


Fig: Badge before expiration

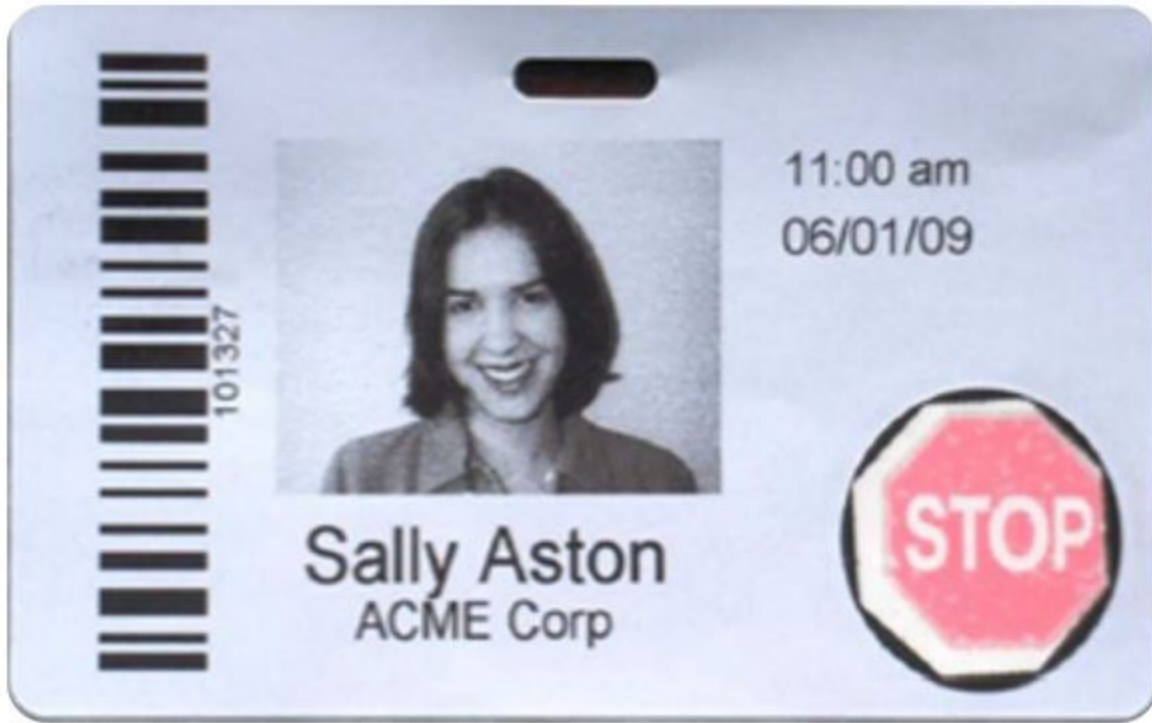


Fig: Expired badge



Fig: Roll of badges and stickers

|  |               |
|--|---------------|
| Self-Expiring Black & White Adhesive Badge | EL-DYMO-30911 |
|--|---------------|

## 8.5 Self-Adhesive ID Badge

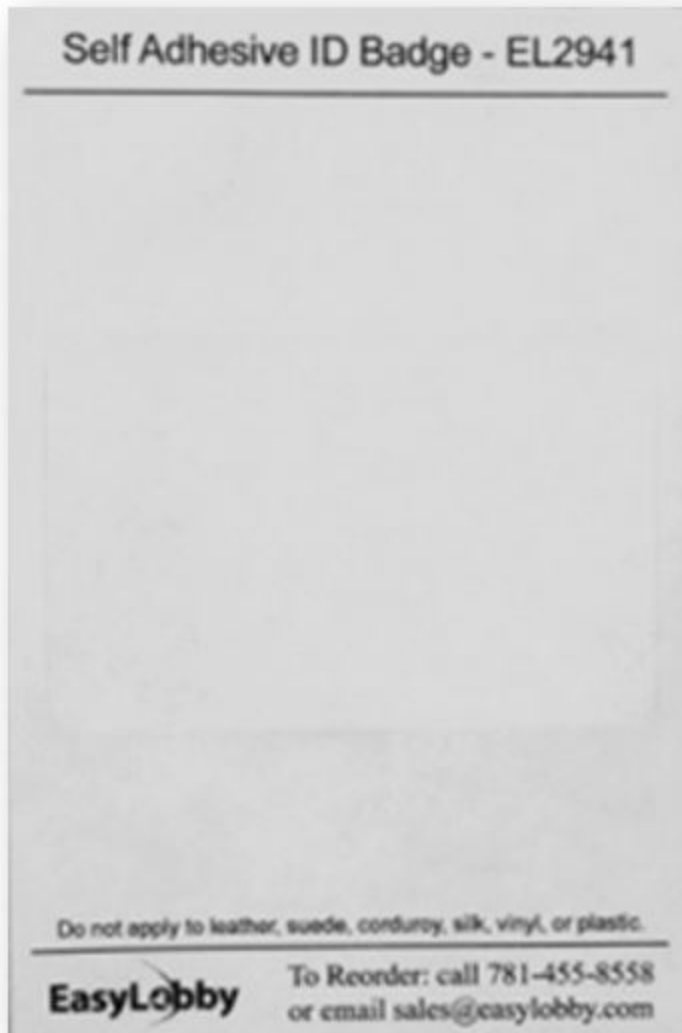
Unfolded dimensions: 4" x 6"

Badge dimensions: 3 1/2" x 2 1/4"

Self-Adhesive

Replaces Avery 2941 badge 4" x 6"

photo ID sheets, 500 sheets per pack



## 8.6 Garment Friendly Strap Clips

Strap Clips allow the printed badges (with a punch hole) to be attached to articles of clothing.



Garment Friendly Strap Clips

EL-STRAP-2

## 8.7 Color Badges - Ink Jet Printers

Print dimensions: 4" x 6".

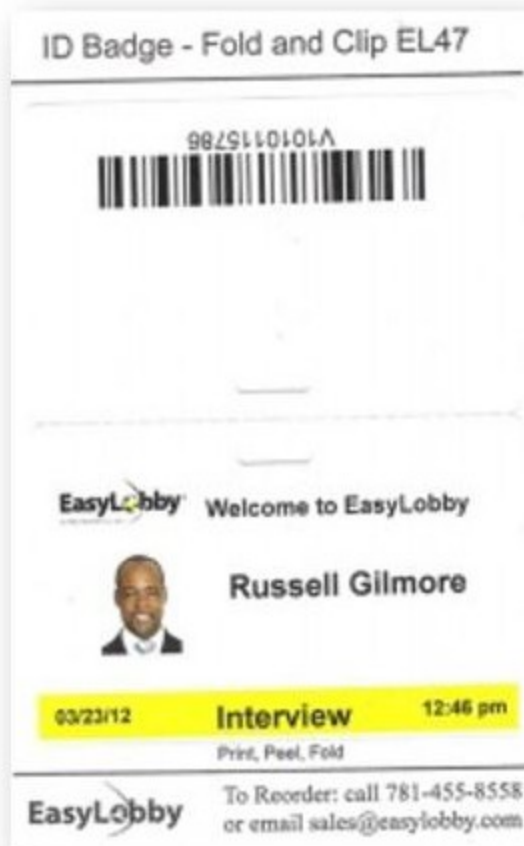
Badge dimensions: 3 1/2" x 2 1/4".

Perforated for easy folding.

Use a badge clip.

Adhesive backing holds the two sides together.

Replaces the discontinued Avery 2947 and Avery 2949 badge stock.



|   |            |
|---|------------|
| Color Badges (Ink Jet Printers) - 2 1/4" x 3 1/2" | EL-AT-2947 |
|---|------------|



# Section 9

## Access Control Integration Ordering Guide

# Access Control Integration Ordering Guide

The integration allows the granting of temporary card access (or barcode) to certain visitors or contractors directly from the SVM visitor form at the time of check-in. The integration pushes the visitor information and access level to the Access Control System.

With this optional software, a smart card, prox card, or barcoded badge may be temporarily provided to visitors granting access through portals such as turnstiles, doors, or an elevator.

SVM software is tightly integrated with over 50 Access Control Systems, listed below.

**Important:** Before ordering, review the [EasyLobby Access Control Integration Matrix](#) to confirm the specific versions which are supported. Contact your regional sales manager if there are questions regarding the version support.

**Recommended:** Using a HID Professional Services™ Packages from HID can assist in project planning from start to finish. Professional Services Packages Ordering Guide on page 18.

## 9.1 ACI Drop Box

The "drop box" add on for access control systems allows customers to designate one or more exit readers where visitors leave the facility and "drop" their loaned access card into a box where it is read by the reader, and collected to be re-used. Once a card is read by a designated exit reader, the access control system matches the card number to the temporary visitor card holder record created by EasyLobby®, and tells the EasyLobby database to automatically check the visitor out (time and date stamp is stored in the EasyLobby database).

|  |             |
|--|-------------|
| <b>Maintenance (includes upgrades)</b><br>If maintenance is added, it must be purchased on all software ordered. | EL-SSA-ACIS |
|--|-------------|

| Access Control Integration        | Supported Versions       | Comments/ Licensing/ DropBox Funtionality                                  | Part Number         |
|-----------------------------------|--------------------------|--|---------------------|
| AMAG Symmetry<br>HSE Professional | 6, 7.x,<br>8.01 and 8.02 | Additional licensing required from AMAG for Data Connect-<br>Import/Export | EL-ACI-AMAG         |
| AmanoNet                          | 7.6                      | -  | EL-ACI-AMANO        |
| APACS 3000                        | 6.1.6500.0               | -  | EL-ACI-APACS        |
| Avigilon                          | 3.5.1, 4.x, 5.0          | Additional licensing required<br>from Avigilon for REST API                | EL-ACI-<br>AVIGILON |
| Bosch AEC                         | 2.1.8.0 v1               | -  | EL-ACI-<br>BOSCHAE  |
| Bosch BIS                         | 4.1 (Build 8400), 4.5    | -  | EL-ACI-<br>BOSCHBIS |
| Brivo Aparato                     | 3.1.2                    | Additional licensing required<br>from Brivo for XML API                    | EL-ACI-BRIVO        |
| Brivo OnAir                       | 10.14.6, 12.15           | Additional licensing required<br>from Brivo for XML API                    | EL-ACI-BRIVO        |
| Cansec Hurricane                  | 2                        | -  | EL-ACI-HUR          |

|                             |                                      |   |   |
|-----------------------------|--------------------------------------|---|---|
| Cisco CPAM                  | 1.2                                  | Additional licensing required from Cisco for Web Service API                    | EL-ACI-CISCO                            |
| Cogito                      | 2.5 and 2.6                          | Compatible DropBox license available  | EL-ACI-COGITO<br>EL-ACI-COGITO-DROPBOX  |
| Continental CardAccess 3000 | 2.9                                  | -   | EL-ACI-CNTL                             |
| Delta Controls              | 3.33                                 | -   | EL-ACI-DELTA                            |
| Diamond II                  | 2.3.4.6                              | Additional licensing required from GE for Diamond II API                        | EL-ACI-GEDIA                            |
| DSX WinDSX                  | 3.7.23 and 4.1                       | -   | EL-ACI-DSX                              |
| Falco                       | 3.5.9                                | -   | EL-ACI-FALCO                            |
| Gallagher Cardax FT         | EL6.10.599, Command Center v7.40.756 | -   | EL-ACI-CARDAX                           |
| GE Facility Commander       | 7.5, 7.5.1, 7.6, and 7.7             | -   | EL-ACI-GEFC                             |
| GE Picture Perfect          | 4.x                                  | -   | EL-ACI-GEPP                             |
| Genetec Security Center     | 5.1,5.2,5.3,5.4,5.5(SR 5) and 5.6    | Additional licensing required from Genetec for SDK, Visitor Module (if desired) | EL-ACI-GENETEC<br>EL-ACI-GENEEC-DROPBOX |
| Hartmann Controls           | 2.7.7.27140                          | -   | EL-ACI-HARTMANN                         |
| Hirsch Velocity             | 3.1                                  | -   | EL-ACI-HIRSCH                           |
| Honeywell EBI               | Release 430 and 500                  | -   | EL-ACI-EBI                              |
| Honeywell ProWatch          | 3.8, 4.0, and 4.2*                   | Additional licensing required from Honeywell for v4.2 HSDK                      | EL-ACI-HPW                              |
| Honeywell WIN-PAK SE        | 3.0 (Build 670.16)                   | Additional licensing required from Honeywell for WinPak DBAPI 6.2               | EL-ACI-NWP                              |
| Honeywell WIN-PAK PE        | 4.0 (Build 673.3), 4.4, and 4.6      | -   | EL-ACI-NWP                              |
| IDenticard PremiSys         | 2.1.660                              | Additional licensing required from IDenticard                                   | EL-ACI-IDENTC                           |
| Inner Range Insight         | 5.3.0                                | Additional licensing required from Inner Range for Insight External Interface   | EL-ACI-INNR                             |

|                            |  |  |                                      |
|----------------------------|--|--|--------------------------------------|
| JCI P2000                  | 3.08, 3.12, 3.14.713,<br>and 4.3                           | Compatible DropBox license available; Additional<br>licensing required from JCI for MIS<br>Interface | EL-ACI-JCI<br>EL-ACI-JCI-<br>DROPBOX |
| Kantech EntraPass          | 4, 5, 6.02, 6.03, 6.5, 7,<br>8.0.32, and 8.1               | -  | EL-ACI-KAN                           |
| KeyScan                    | 7.0.0.10, 7.0.0.12,<br>7.0.0.15,<br>7.0.0.18, and 7.0.0.19 | Additional licensing required<br>from Keyscan for Keyscan SDK  | EL-ACI-KEYS                          |
| KeyScan Aurora             | Aurora 1.0.12, 1.0.13,<br>1.0.14,<br>1.0.15, and 10.16.0   | Additional licensing required<br>from Keyscan for Keyscan SDK  | EL-ACI-KEYS                          |
| Keri System Eclipse<br>700 | 3.5.1.18   | -  | EL-ACI-KERI                          |
| Lenel OnGuard              | 6.1 through 6.6, 7.0,<br>7.1, 7.2, 7.3 and 7.5             | Additional licensing required from Lenel for API,<br>Visitor<br>Management                           | EL-ACI-LENEL                         |
| Matrix Frontier            | 4.6, 4.7, 4.8, and 4.9                                     | -  | EL-ACI-MATRIX                        |
| MDI SAFEnet                | 6.2.1.6 SP4  | -  | EL-ACI-MDI                           |
| Niagara                    | 2.3 U1 +   | -  | EL-ACI-<br>NIAGARA                   |
| Open Options               | 5.4.1.5 and 6.4.0.5  | Additional licensing required from Open Options<br>for<br>dnaFusion Flex API                         | EL-ACI-OPEN                          |
| Pacom GMS                  | 4.07 and 4.20  | Additional licensing required from Pacom for<br>GMS API<br>(2.1.1.0)                                 | EL-ACI-PCM                           |
| Paxton Net2                | 4.2.7614 and 5.3   | -  | EL-ACI-PAXTON                        |
| PCSC (LinC-NXG)            | 7.01   | Additional licensing required<br>from PCSC for PCSC SDK  | EL-ACI-PCSC                          |
| RBH Axiom                  | 5.2.62   | -  | EL-ACI-AXIOM                         |
| RS2 AccessIT               | Enterprise 4.x,<br>Universal<br>1.x through 3.x            | -  | EL-ACI-RS2                           |
| S2 Netbox                  | 4.0 (Build 377), 4.3, 4.6,<br>4.7, and 4.8                 | Compatible DropBox license available;<br>Additional licensing<br>required from S2 for XMLAPI         | EL-ACI-S2<br>EL-ACI-S2-<br>DROPBOX   |
| Schlage SMS                | 5.3.5  | -  | EL-ACI-<br>SCHLAGE                   |

|                              |                                 |                                      |  |
|------------------------------|---------------------------------|--------------------------------------|--|
| Schneider Electric Continuum | 1.93, 1.94, 2.0, and 2.0 (sp 1) | Compatible DropBox license available | EL-ACI-TACC<br>EL-ACI-TACC-DROPBOX     |
| Security Commander           | 1.85                            | -                                    | EL-ACI-GESC                            |
| Sielox Pinnacle              | 8.0.9 and 9.3                   | -                                    | EL-ACI-SLX                             |
| Siemens SiPass               | 2.6 and 2.65                    | -                                    | EL-ACI-SIPASS                          |
| Software House Ccure 9000    | 2.1, 2.2, 2.3, and 2.7          | Compatible DropBox license available | EL-ACI-CCURE9<br>EL-ACI-CCURE9-DROPBOX |
| Synergistics Presidio        | 2.0.1.x                         | -                                    | EL-ACI-SYN                             |
| System Galaxy                | 10.2.0.1 and 10.4               | -                                    | EL-ACI-GALAXY                          |
| Vicon VAX                    | 2.7.24                          | -                                    | EL-ACI-VICON                           |

# Section 10

## Professional Services Packages Ordering Guide

## 10.1 Professional Services Packages Ordering Guide

Using an HID Professional Services™ Package can assist in project planning from start to finish. This consultative approach identifies technical complexities and risks up front - finding the best integration pathways, providing options, and deploying the right solution to ensure success. The Advanced EasyLobby® Deployment package includes eight (8) hours of implementation advice, remote installation, and configuration assistance specifically designed for a single physical access control integration implementation.

For onsite support, training, and additional questions, consult your sales representative.

|   |                 |
|---|-----------------|
| Implementation for up to three (3) SVM workstations | EL-PS42-01-PACS |
| Implementation for one (1) eAdvance™                | EL-PS42-02-PACS |
| Integration with PACS systems                       | EL-PS42-03-PACS |
| Custom training                                     | EL-PS43-PACS    |

## Revision history

| Date             | Description   | Revision |
|------------------|---|----------|
| July 2022        | Removed the 'Hospital Patient Data Interface Software' section.   | B.3      |
| May 2022         | Updated the Dymo Label Writer 550 Turbo (Dymo 450 is replaced by 550 turbo).  | B2       |
| January 2022     | May 2020 Updated new products part # (Desko Icon/Desko Penta).  | B1       |
| December 2020    | December 2020 Removed discontinued part numbers. B.0  | B0       |
| February 2020    | Updated to add 1st year maintenance inclusion.  | A.9      |
| November 2019    | Updated part numbers, removal of EasyLobby Solo.  | A.8      |
| 0May 2018        | Updated for new products and parts numbers (ID Scanners).   | A.7      |
| January 2018     | Updates for 10.4 Maintenance Release; HL7 Update, photos for badge stock; ACI add Niagara.  | A.6      |
| August 2016      | Updated for new products (EL Solo launch), supported access control integrations, and clarification of offerings. .   | A.5      |
| A.5 January 2016 | Removed discontinued product lines including Mobile devices. Updated product descriptions (HL7 and eKiosk), Dongle requirements for SVM, and supported access control integrations. | A4       |
| August 201       | Updated new products, ScanShell devices, and supported access control integrations.   | A.3      |



The HID logo consists of the letters "HID" in a bold, white, sans-serif font, enclosed within a dark blue rectangular border. A small registered trademark symbol (®) is located at the top right of the logo.

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